



## **BUTTERFIELD'S – TERMS OF BUSINESS**

1. We require a deposit at the time of arranging the funeral. The deposit asked for is the total of any disbursements (third party costs made on behalf of the client). For example, this would be Cremation or burial fee, Doctors fees where applicable, Celebrant or Ministers Fee, Church Fees, Burial or Grave Preparation Fees. Any flowers ordered would need to be included if ordered at the time of arranging the funeral.
2. The final balance is invoiced approximately one week after the service has taken place.
3. A discount is offered if the balance is settled in full before the due date on the invoice, usually a period of 14 days. There are no late payment charges or any interest charged for late payment.
4. Discount amounts differ, depending on how the deposit was paid, and how the final balance is paid. If card payments are used, then the amount of discount is halved. This is due to the fees and charges that the card companies levy for each payment serviced.
5. We accept most methods of payment. Preferred methods are BACs (Bank Transfer), Debit and Credit Cards and Cash. We also accept Cheques.

## **DISCLOSURE OF INTEREST**

Butterfield's (C.T. Butterfield & Sons Limited) is owned and operated solely by the Butterfield Family. We are not part of any group or co-operative and our directors are family members. We do not hold any interests in any other Funeral business. We have no material or financial interest in any price comparison sites.

### **Directors of Butterfields are:**

David Butterfield – Managing Director

Susan Butterfield – Director

Brian Butterfield – Director

Doreen Butterfield – Director

